

CURRICULUM VITAE

PERSONAL DETAILS

Family name: Kakouris
First name: Andreas
Date of birth: 10.10.1954
Nationality: Greek (European Union)
Family Status: Married with 2 children
E-mail: a_kakour@otenet.gr
Tel.: (0030) 210 6014 827 & (0030) 6944 305 247

PROFESSIONAL EXPERIENCE

A. ACADEMIC EXPERIENCE

2005 – today: Assistant Professor of Operations Management, Supply Chain Management, Project Management, Quality Management
University of Aegean, Chios, Greece

2007 - today: Instructor in Total Quality Management
Hellenic Open University, Athens, Greece

2004 - today: Adjunct Professor of Operations management, Supply Chain Management & International Business-Management
University of Kentucky, Athens, Greece

2006 - 2008: Adjunct Professor of Innovation Management
National and Kapodistrian University of Athens, Greece

2006 – today: Assistant Professor in Operations Management
University of Strathclyde, Athens, Greece

1985 - 1986: Lecturer
Loughborough University of Technology, UK

B. WORK EXPERIENCE

2004- 2010: Consultant in the areas of Operations Management, Supply Chain, Management, Purchasing, Project Management, Third Party Logistics, Health, Safety & Environment

2002 - 2004: Managing Director of a 3PL Company
WARDI S.A., Greece

1987 - 2002: Head of Operations, Supply Chain, Purchasing, Packaging and Industrial Sales
Ciba-Geigy, Novartis, Syngenta, Basel, Switzerland

1984 - 1986: Programming Project Team Leader
Omega Micro Support, London, UK

1982 - 1983: Sales and Marketing Manager
Rigas Marketing Services, London, UK

EDUCATION

1983-1986: Doctor of Philosophy (PhD)
Loughborough University of Technology, UK

1982-1983: Master of Philosophy (MPhil)
Loughborough University of Technology, UK

1977-1981: Bachelor of Science (BSc)
University of Wales, UK

PROFESSIONAL QUALIFICATIONS

- Certified Trainer - *Greek Republic State Organization for the Training of Human Resources (OAED), Greece*
- Certified Teacher - *Accredited for Continuing Vocational Training, The National Accreditation Centre for Continuing Vocational Training (EKEPIS), Greece*
- Judge of the *Greek Packaging Organisation* (member of the World Packaging Organisation) awarding the Greek Packaging Stars.
- Evaluator of the *General Secretariat for Research and Technology, Ministry of Development, Greece*

A. PUBLICATIONS

1. Kakouris, A.P., Frydas, N.P. and Finos, P.K. (2011), "Competencies for Supply Chain Management: Industry Expectations of Education", Rethinking Business and Business Education in the age of crisis, International Conference, Chios, Greece, 20-22 October 2011
2. Kakouris, A.P., Kourkoutas, I. and Andrianos, H. (2011), "A Market Research Analysis of Reverse Logistics: The Case of Bio-Fuels in Greece", 1st International Symposium & 10th Balkan Conference (BALCOR 2011) on Operational Research, September 22 - 25, 2011, Thessaloniki, Greece
3. Kakouris, A.P. and Chytas, P. (2011) "Use of forecasting techniques in Greek Companies", 1st National Conference, 24-26/6/2011
4. Kakouris, A.P. and Chytas, P. (2011) "Sales Forecasting Practises in Greek Companies: Survey Results", *Journal of Forecasting (under review)*
5. Thanos, G., Vrachopoulos, M.Gr., Koukou, M.K., Kakouris, A.P., Koulis, A. and Thanos, A.G. (2011), "Residence site selection in urban and rural areas in Greece: a multiple-criteria decision analysis approach", *Int. J. Applied Management Science (under publication)*
6. Frydas, N.P. and Kakouris, A.P. (2011), "Shipping-Operations Risk Assessment System", 7th. HSSS National & International Conference, Athens, 04 - 07 May, 2011
7. Kakouris, A.P. and Meliou, E. (2010) "New Public Management: Promote the Public Sector Modernization through Service Quality. Current Experiences and Future Challenges", *Public Organization Review, Springer publications (in press)*
8. Meliou, E and Kakouris, A.P. (2010) "Managers' perceptions towards organizational change and safety culture. Evidence form the Petroleum Industry", *26th EGOS Colloquium*, 30 Ιουνίου- 3 Ιουλίου, 2010, Lisbon
9. Kakouris, A.P. and Meliou, E. (2010) "The need for revitalizing the public sector: making the difference through service quality", *10th EURAM 2010*, 19-22 May, Rome, Italy
10. Meliou, E. and Kakouris, A.P. (2010) "Changing organizational culture towards safety and risk", *Risk, Governance & Accountability, Society for Risk Analysis (SRA)* - 21-23 June, London
11. Kakouris, A.P., Meliou, E. and Maroudas, L. (2009) "Service Quality in the Public Sector: A SERVQUAL application", 3rd Conference in Public Administration: *Quality, and Effectiveness*, October 8-10, Crete (in Greek)

12. Mioteri, A.N. and Kakouris, A.P. (2009) "Strategic location selection for a new pharmaceutical business venture depending on risk using the Analytical Hierarchy Method and Delphi method" 21st Conference, Greek Operational Research Society, 28 – 30 May, Athens, Greece
13. Papacharalambous, H. and Kakouris, A.P. (2009) "Application of Delphi Technique in Selecting an ERP System", 2nd International Conference: Quantitative and Qualitative Methodologies in the Economic and Administrative Sciences, Q.M.E.A.S 2009, 25 – 27 May, Athens
14. Siameti, I. and Kakouris, A.P. (2009) "Service Quality: A Critical Review of Service Quality Models" 2nd International Conference: Quantitative and Qualitative Methodologies in the Economic and Administrative Sciences, Q.M.E.A.S 2009, 25 – 27 May, Athens
15. Kantzos, K. and Kakouris, A.P. (2008) "An empirical study of Operations Management in Greek industry", *The 3rd World Conference on Production and Operations Management, POM TOKYO 2008, "Manufacturing Fundamentals: Necessity and Sufficiency"*, August 5-8, 2008, Tokyo, Japan
16. Thanos, G., Vrachopoulos, M. Gr., Kakouris, A. P., Koukou, M. K. and Thanos, A. G. (2007) "A decision support system for the ecological selection of a facility location: A multicriteria approach", *IRMA International conference, IRMA 2007*, May 19-23, USA.
17. Kakouris, A. P. (2006) "Supply Chain in the New Era of Network Competition", Proceedings of the Hellenic Society for Systemic Studies Conference 2006, May, Athens, Greece.
18. Andrianos, S.T. and Kakouris, A.P. (2006) "Design and Implementation of an IT System for Production Management: A case study approach", *Management Science in the 21st Century*, May, Athens, Greece.
19. Kakouris, A.P., Polychronopoulos, G. and Binioris, S. (2006) "Outsourcing decisions and the purchasing process: a systems-oriented approach", *Marketing Intelligence & Planning, Emerald publications*, Vol. 24, No 7, pp. 708 – 729.
20. Kakouris, A.P. and Polychronopoulos, G. (2006). "Performance Measurements in the Supply Chain: Guidelines for Implementation", *Review of Economic Sciences*, No 9, pp. 133-144.
21. Kakouris, A.P. and G. Polychronopoulos, G. (2005) "Enterprise Resource Planning (ERP) System: An Effective Tool for Production Management", *Management Research News, Emerald publications*, Vol 28, No 6, pp. 66-79.
22. Kakouris, A.P. (2004) "Business Process Reengineering Used as a Creative Option to Implement Strategy Effectively", *Archives of Economic History*, Vol XVI, No 1, pp. 85-118.
23. Kakouris, A.P. and Polychronopoulos, G. (2004) "Re-engineering the Business through Sales & Operational Planning", *Journal of Management & Economics*, Vol 1 No 1, pp. 163-179.
24. Kakouris, A.P. (2004) "Graded Measurement Technique for the Evaluation and Monitoring of Logistics Providers", *Journal of Aegean Working Papers*, No 2, pp. 35 – 44.
25. Kakouris, A.P. and Polychronopoulos, G. (2004) "Criteria of National and International Management for the Selection of Enterprise Resource Planning, Warehouse Management Systems and Customer Relationship Management Systems", *1st International Conference on Information Technology and Quality*, 5-6 June, Athens, Greece.
26. Kakouris, A.P. and Freakley, P.K. (1989) "The steady Flow of a Rubber Compound in Square and Rectangular Dies", *Plastics and Rubber Process and Applications*, Vol. 12 No. 1, pp. 21-32.
27. Kakouris, A.P. and Freakley, P.K. (1988) "Flow of a Generalised Power-Law Fluid in Triangular Dies for Rubber Extrusion", *Intern. Polym. Proc., Hanser publications*, Vol. 3, No. 3, pp. 156-164.
28. Kakouris, A.P., Freakley, P.K. and Harrison, M.C. (1987) "Non-Isothermal Flow of a Generalised Power-Law Fluid in Converging Section", *Polym. Eng. Sci., Wiley publications*, Mid-October, Vol. 27 No. 18, pp. 1371 – 1379.
29. Kakouris, A.P. and Freakley, P.K. (1987) "Extruder-Die Interaction", *1st National Congress of Polymers*, 3-5 December, Athens, Greece.

B. REPORTS

1. Kakouris, A.P. (2002) "Safe Warehousing & Warehouse Performance Measurements", 37 pages, May
2. Kakouris, A.P. (2001) "Supply Chain Key Performance Indicators", 27 pages, October.
3. Kakouris, A. P. (1999) "Approach to Business Processes in Supply Chain", 10 pages, March.
4. Kakouris, A. P. (1998) "Materials Management Organisation", 20 pages, January.
5. Kakouris, A.P. (1981) "Feasibility Study in the Handling of Powdered and Particulate Rubber", Loughborough University of Technology, Loughborough, England, 160 pages

C. MANUALS

1. Kakouris, A. P. (2002) "Transport Audit", 13 pages, June.

2. Kakouris, A. P. (2002) “Logistics Manual 1.1: Inventory Classification”, 10 pages, June.
3. Kakouris, A. P. (2002) “Logistics Manual 1.2: Inventory taken & Contingency Planning in Warehousing”, 8 pages, May.
4. Kakouris, A. P. (2002) “Logistics Manual 1.3: Auditing Warehouses”, 19 pages, May.
5. Kakouris, A. P. (2002) “The Role of Management in Contingency Planning”, 30 pages, April.
6. Kakouris, A. P. (2002) “Logistics of Products-Transportation”, 21 pages, April.
7. Kakouris, A. P. (2000) “Health, Safety and Environment”, 24 pages, January.
8. Kakouris, A. P. (1994) “Handling Pesticides Safely – A Concept for Warehouse Employee Safety”, 11 pages, May.
9. Kakouris, A. P. (1993) “Employers & Employees Responsibility for Safety at Work with emphasis in Production Plants”, 12 pages, June.

AWARDS AND ACHIEVEMENTS

AWARDS

- The paper: *Kakouris, A.P. and Freakley, P.K. (1989) “The steady Flow of a Rubber Compound in Square and Rectangular Dies”*, *Plastics and Rubber Process and Applications*, Vol. 12 No. 1, pp. 21-32 has won the Professor Reynolds’s Award by Loughborough University of Technology, as the best research paper in 1988
- The paper: *Kakouris, A.P. and Freakley, P.K. (1988) “Flow of a Generalised Power-Law Fluid in Triangular Dies for Rubber Extrusion”*, *Intern. Polym. Proc.*, Hanser publications, Vol. 3, No. 3, pp. 156-164 has won a Silver medal (first prize) of the British Plastics and Rubber Institute as the best publication in 1989.

ACHIEVEMENTS

- Project “Supply Chain Region Europe” – Novartis, Region Europe, Basel, Switzerland. Relocated in Basel as a project co-leader, leading a team of eight people, re-designing and re-engineering the new supply chain structure of the 1600 million CHF [~1300 million Euro] European region businesses. Major objectives included:
 - Serve best the changing needs of the customers
 - Closer alignment of supply chain with business operations
 - Change way of thinking: from countries vs. headquarters towards a European business unit
 - Reduce total supply chain cost (raw & packaging materials, stocks, cost of failure, overhead, product distribution)
 - Setting up European Performance Indicators
- Project Manager for warehouse construction – Novartis, Greece.
 - Cost (2.5 million CHF) & timeline responsibility for the construction of a high standard and fully sprinkled warehouse in Thessaloniki, Greece of 5000 Euro-pallets. It is considered as the second cheapest warehouse construction in the Novartis group, worldwide.